

Team Breakdown

Green Folk

This team are responsible for helping to keep the site clean and tidy. We are fortunate that FolkEast festivalgoers care about the environment and the beautiful site at Glemham.

Duties will include:

- Collecting and replacing litter bins
- Wombling - litter picking
- Advising people as to which bins they should use

We need you to be; Enthusiastic, physically fit, reliable, conscientious and to believe in our desire to ensure that FolkEast creates minimal environmental impact

Venue Folk

This small team will assist the venue staff with the smooth running of performances with particular regard to the safety and well being of the audiences.

Duties will include:

- Helping to maintain a safe environment
- Monitoring capacity
- Guiding visitors with access requirements to suitable viewing areas.
- Assisting the venue technical crew or artists as required
- Assisting with keeping the venue clean and tidy

We need you to be; Friendly and helpful, reliable, conscientious, observant, safety conscious, good at giving clear instructions

Site Folk

This team will be the main source of support for festival goers in the arena.

Duties will include:

- Patrolling the eating areas, bars, stall and activity areas
- Providing support, information and advice to the public
- Monitoring for, assisting and dealing with lost children, lost parents and lost property
- Assisting with a variety of tasks such as covering for other stewards or putting up new signs
- Passing on information about things that need repair or are not functioning effectively
- Managing traffic movements on and around site
- Assisting with special events such as the arrival of the steam engine. This year we have a wedding on site!

We need you to be; Resourceful, adaptable, friendly and helpful, observant, happy to meet and chat to people and have a good knowledge of the festival layout.

Gate Folk

This team are positioned at entry points to the festival site, venues and restricted points of access.

Duties will include:

- Welcoming everyone entering the festival site
- Directing visitors
- Checking wristbands and windscreen stickers
- Assisting in keeping traffic flowing
- Directing and controlling one-way traffic flow systems
- Preventing and dealing with any queues, keeping drivers calm
- Using a radio to liaise with other patrols
- Keeping access to venues clear
- Answering queries from festival goers

We need you to be; Friendly and helpful, logical, calm, a good communicator, good at making decisions, assertive, able to give clear instructions.

Backstage Folk

This team will be assisting with the management of the restricted artist and crew areas

Duties will include:

- Manning the volunteers desk
- Greeting artists and contributors
- Dealing with general enquiries
- Directing artists around the site
- Assisting the artist check in team
- Facilitating the provision of staff meals in the mess tent (not cooking them!!)
- Monitoring access to the hospitality suite
- Monitoring access to Backstage areas

We need you to be; Friendly, helpful, discreet, hospitable and confident

Campsite Folk

This team will supervise the various FolkEast campsites

Duties will include:

- Guiding campervans and caravans to suitable locations, ensuring fire lanes are kept clear and cars are parked appropriately
- Helping campers maintain a clean and tidy site
- Monitoring for appropriate camping passes
- Liaising with the Green Folk re waste management on the campsites
- Directing campers around the Festival site
- Ensuring campers are aware of First Aid positions and how to find help at night in an emergency
- Liaising with festival staff re any problems arising from campsite toilet and shower facilities
- Supporting users of the accessible camping area and their assistants as required

We need you to be; Friendly and helpful, logical, observant, calm under pressure, a camper with some experience, systematic, good at giving instructions, firm but fair